

This statement on  
**Modern Slavery 2019/2020**  
is made pursuant to section 54(1)  
of the Modern Slavery Act 2015

## Introduction

Slavery, servitude, forced and compulsory labour and human trafficking ('Modern Slavery') is a global issue.

Modern Slavery is a criminal activity, a gross violation of fundamental human rights and a growing concern.

Recognising that every area of business has the potential to be impacted by this issue, the Group<sup>1</sup> has implemented a policy for the prevention, detection and reporting of modern slavery in all aspects of its business and supply chains.

As a global organisation with immense reach, the Group takes our moral and ethical obligation to combat Modern Slavery very seriously.

The Group is an international organisation with business interests in the aviation, travel, tourism and leisure industries.

Employing people from more than 160 countries across our 50 business units and associated firms, we offer specialist services spanning almost every aspect of the market.

The two key divisions in the Group are Emirates airline and dnata.

Emirates is one of the world's largest international airlines, connecting millions of passengers each year across six continents. Operating a young and modern aircraft fleet, it is widely recognised for its high quality products and services.

dnata is one of the world's largest air services providers. Established in 1959, the company offers ground handling, cargo, travel, and flight catering services across six continents.

## Our Approach

The Group is committed to acting ethically and with integrity in all our business relationships. We have adopted an organisation-wide anti-slavery policy that advocates a zero tolerance approach to Modern Slavery. Our top – down approach includes reporting systems, protections for whistle-blowers and sanctions for non-compliance. By instigating this policy and actively enforcing it with regard to our employees at all levels, directors, officers, agency workers, seconded workers, volunteers, interns, agents, contractors, subcontractors, external consultants, third party representatives, suppliers and business partners, we are using our influence to maximise our impact on combatting Modern Slavery.

dnata and Emirates remain founding members of the World Travel & Tourism Council (WTTC) Taskforce to help prevent and combat Human Trafficking. The taskforce is an industry-wide initiative to assert zero tolerance and share best practice, and comprises fellow WTTC members across hotels, retail, airlines, cruise, technology, finance and destination management who are similarly committed to preventing and combating Human Trafficking. It has a number of objectives including the promotion of industry and consumer awareness of human trafficking and training of employees and travellers on how to identify and report suspected cases.

For a more detailed description of the Group's position on Modern Slavery, please visit our website for our anti-slavery and human trafficking policy.

## Further Steps to Prevent Modern Slavery

In the coming year, the Group will look to further improve its practices to combat Modern Slavery. We recognise that we cannot unilaterally solve this problem, but we are committed to doing our part.

Signed,



**Gary Chapman**  
President dnata

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<sup>1</sup> Group means dnata, dnata world travel and Emirates, together with their subsidiaries.